

# Warranty Information



## Bike Friday Guarantee

We at Green Gear Cycling, Inc. (Bike Friday) want you, the customer, to be happy with your new bicycle. For direct orders shipped from the factory if your bike does not meet your expectations, you may return the bicycle to us for a full refund, less all shipping charges and a 15% restocking fee (as of 06-01-18). For bikes ordered through a dealer, we allow the dealer to use their own return policy. This applies to the purchase of new Custom and Stock bicycles. In all cases, the return shipping charges are your responsibility. To take advantage of this guarantee, you must notify our service department (800.777.0258 / service@bikefriday.com) within 30 calendar days of your receipt of your bike of your intent to return the bike, and we must receive it in our possession within 35 calendar days of you taking delivery of the bike. We also accept returns on parts within 30 days as long as the part is unused and undamaged. Processing your refund usually takes 2-6 weeks from the time that we receive back your returned item(s).

### Limited Warranty:

As part of the consideration for buyer's purchase, buyer understands and agrees to the following: Green Gear Cycling warrants your bicycle frameset, including fork purchased from Green Gear Cycling or an authorized Green Gear dealer against defects in workmanship and materials for 10 years. This does not cover paint or powder coat finishes. Green Gear Cycling honors the original manufacturer's warranty on parts and components against defects in manufacturing. Tubes and tires are sold as-is.

This warranty is expressly limited to the repair or replacement of the defective frame, fork, or defective part at the discretion of Green Gear Cycling. This is the sole remedy of the warranty. This warranty applies only to the original owner and is not transferable.

Claims must be made through Green Gear Cycling or an authorized dealer. Proof of purchase is required. This warranty covers bicycles and components purchased outside of the United States only if purchased through an authorized Green Gear Cycling dealer.

This warranty does not cover normal wear and tear, improper assembly or maintenance, or installation of parts or accessories not originally intended or compatible with the bicycle as sold. Under no circumstance shall Green Gear Cycling be responsible for incidental or consequential damages.

This warranty gives you specific rights, and those rights may vary from place to place. This warranty does not affect the statutory rights of the consumer. The warranty applies to bicycles and parts purchased directly from Green Gear Cycling, Inc., or from its authorized dealers. Except as provided herein, this product is provided "as is" without any additional WARRANTY of any kind, including the WARRANTY OF MERCHANTABILITY and the WARRANTY of FITNESS FOR A PARTICULAR PURPOSE, whether EXPRESSED or IMPLIED.



## Using Your Bike Friday®: Quick Fold



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## Congratulations!

You have just purchased the finest cycling accessories available today. Green Gear travel products have been carefully designed, constructed and refined for your personal travel needs. All of our goods are manufactured in our Eugene, Oregon factory by real cyclists who care about our products and our customers.

Please take your time reviewing this manual. You will find Green Gear Travel Systems to be simple and reliable for adventures the world over.

## If You Need Help . . .

If you need technical assistance with any Green Gear Cycling product or are unclear on the proper operation of your Bike Friday, please call us and a Service Technician will help you get back on the road. Our toll-free number in the US and Canada is 800-777-0258, international is +1-541-687-0487. Normal business hours are 8 a.m. to 5 p.m. Monday through Friday, and 9 a.m. to 4 p.m. Saturdays, Pacific Standard Time. You can also email service questions to [service@bikefriday.com](mailto:service@bikefriday.com).

Because we understand the needs of world travelers, we offer 24-hour technical support in emergencies. If necessary, please call our regular number and our answering service can forward you a Service Technician on call.

## Extra Accessories

We also sell an extensive (and growing!) line of bicycle and travel accessories. Whether you are riding the local back roads or venturing into foreign lands we have the gear you need. Call us for info on spare tires & tubes, replacement parts, fenders, racks, bags, or other items to complete your Travel System.

## More Information

To check out our products, find other useful information, discover Bike Friday events and Yak with other Bike Friday owners on the bulletin board, go to our main web site at [www.bikefriday.com](http://www.bikefriday.com). Or just call us at 800-777-0258.

Blue skies and happy trails from the gang at Bike Friday.

### ▲Tip

Be sure to keep a light film of grease on any intersecting bike parts. This will help to prevent corrosion, facilitate disassembly, and reduce annoying noises. Areas include seat posts, saddle rails, handlebars, stems, seat masts and frame fork tips. Doing this a couple of times per year during routine maintenance should be enough. Wipe off any excess or visible grease.

Also be sure to lightly grease all bolt threads on your bicycle as you repair or upgrade components. Lubricating your bolts will allow you to adequately tighten the fasteners and keep them from seizing in the future.

## **Bicycles are a lot of fun, but they can also hurt if you don't ride carefully, so please always ride safe!**

- Always wear a helmet.
- Follow the rules of the road, and be courteous. (We all need to represent the best of cycling to the world.)
- Use front and rear lights after dark.
- Dress appropriately for the weather and the season.
- Always carry a spare tube, patch kit, pump and a tool kit.
- Keep your bicycle in good shape.
- Check your tire pressure before every ride.
- Make sure all quick releases are secure!
- Have your bicycle routinely serviced for trouble-free travels.

## Quick Fold



### 10. Nest Handlebar

Place the handlebar across the top of the mono-tube and seat mast, with the stem portion on the right side of the bike.

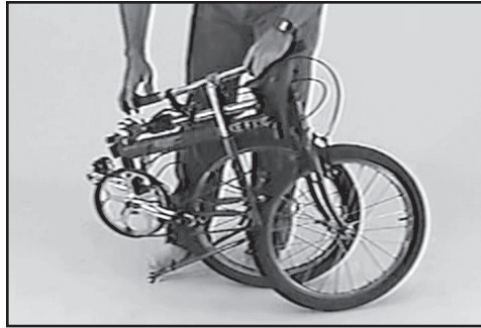


Fig. 10 Nest handlebar on frame.

### 11. Strap Bike Together

Most Bike Fridays have a Velcro strap attached to the seat mast for use during the quick fold. Unwrap the strap and then thread it over the handlebar, around the mono-tube, through the rear wheel, and back up again to the buckle. This will keep the bike from unfolding as you carry it. If you have a TravelBag, place the bike in it now and zip it shut.



Fig. 11 Seat mast strap.

### 12. Unfolding your Bike Friday

Unfolding your bike into riding condition is just the reverse of these steps. Before you ride your bike again, double-check to make certain that all of the quick releases are secure, and that the alignment pin in the stem is properly engaged to the fork.

If you are a bicycle commuter who frequently folds your bicycle, you might consider ordering a chain retainer. Sometimes when folding and unfolding your bicycle the chain can fall off of the front chain ring. The chain retainer attaches to your frame and serves as a chain catcher to keep the chain in place.

## Quick Fold



### 1. Raise Kick Stand

If your bike has a kickstand, raise it at this point.



Fig. 1 Getting ready for the quick fold.

### 2. Shift Into Small Cog

This is best accomplished when you are still riding and coming to a stop, anticipating a quick fold. You will want the chain in the small cog in the rear. If you have a front derailleur with two or more chain rings in front, shift the chain into the small chain ring.

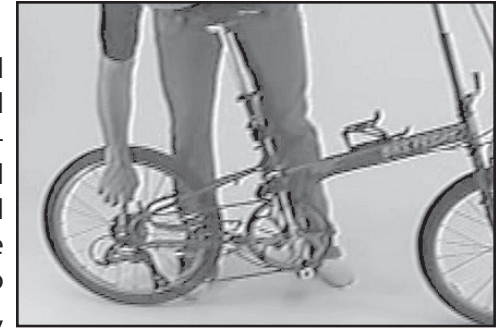


Fig. 2 Shift into small cog.

### 3. Set Crank Arms Level

Turn your crank arms until the left crank arm is pointing forward and the cranks are level.



Fig. 3 Left crank arm pointing forward.



## Quick Fold



### 4. Loosen Stem

Loosen the stem's quick release or bolt, but leave the stem in the frame for now. If your stem tends to be a bit sticky on removal, you might partially remove the stem so that it's loose but not out.



Fig. 4 Loosen stem quick release.

### 5. Open Frame QR

Open the quick release on your frame.

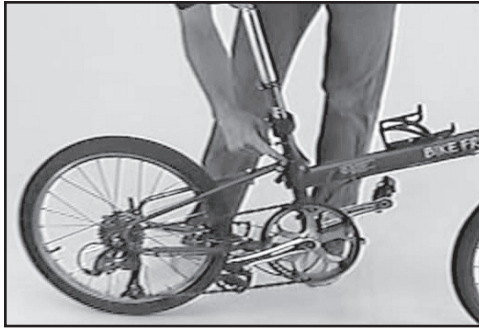


Fig. 5 Loosen frame quick release.

### 6. Lift Bike

Pick up your bike by the seat mast so that the rear end swings around and under the bike. New bikes may be a bit stiff to fold. You might have to lightly shake the bike or push the rear wheel down to start the fold.



Fig. 6 Lift your Bike Friday.

## Quick Fold



### 7. Continue Fold

Fold rear end all the way around until the rear wheel is resting next to the front wheel.



Fig. 7 Fold frame.

### 8. Remove Stem

Your stem should just lift out of your frame with the quick release open.



Fig. 8 Remove stem.

### 9. Fold Seat Mast

Fold the seat mast forward until it is next to the monotube. We use nylon water bottle cages so that you can gently bend the cage to the side to accommodate the seat mast.



Fig. 9 Fold seat mast past bottle cage.