Using Your Bike Friday®:
TravelTrailer
Congratulations!
You have just purchased the finest cycling accessories available today. Green Gear travel products have been carefully designed, constructed and refined for your personal travel needs. All of our goods are manufactured in our Eugene, Oregon factory by real cyclists who care about our products and our customers.

Please take your time reviewing this manual. You will find Green Gear Travel Systems to be simple and reliable for adventures the world over.

If You Need Help . . .
If you need technical assistance with any Green Gear Cycling product or are unclear on the proper operation of your Bike Friday, please call us and a Service Technician will help you get back on the road. Our toll-free number in the US and Canada is 800-777-0258, international is +1-541-687-0487. Normal business hours are 8 a.m. to 5 p.m. Monday through Friday, and 9 a.m. to 4 p.m. Saturdays, Pacific Standard Time. You can also email service questions to service@bikefriday.com.

Because we understand the needs of world travelers, we offer 24-hour technical support in emergencies. If necessary, please call our regular number and our answering service can forward you a Service Technician on call.

Extra Accessories
We also sell an extensive (and growing!) line of bicycle and travel accessories. Whether you are riding the local back roads or venturing into foreign lands we have the gear you need. Call us for info on spare tires & tubes, replacement parts, fenders, racks, bags, or other items to complete your Travel System.

More Information
To check out our products, find other useful information, discover Bike Friday events and Yak with other Bike Friday owners on the bulletin board, go to our main web site at www.bikefriday.com. Or just call us at 800-777-0258.

Blue skies and happy trails from the gang at Bike Friday.
Travel Trailer Assembly

Your Trailer Parts:
If you purchased a TravelTrailer with your bike, you should have two trailer wheels and two yellow felt bags with the tongue and axle. The bottom of your TravelCase should have three holes drilled in it if you ordered the trailer with your bike. If you ordered the TravelTrailer system separately, you will need to find the three dimple marks in the bottom of your case and drill them through with a ¼” drill. Please note the hole for the tongue (in contrast to the two holes for the wheel axle) is offset slightly. The reason for this is for the telescoping handle. There is a cable running down the center inside the aluminum tunnel; offsetting the bolt allows the bolt for the trailer to pass through the aluminum tunnel without striking the cable.

Remove Thumb Nuts
Remove the parts out of the felt bags and remove the thumb nuts and one of the washers from each of the three threaded bolts (leaving one washer over each stud post).

Install the Trailer Tongue
Turn the TravelCase upside down (while closed). Slip the hollow end of the tongue over the end of the T-piece. Take the trailer tongue and insert its bolt through the corresponding hole on the travel case (through the aluminum tunnel). Note: The gentle curve in the tongue is located on the same side as the side latch.

Fig 1. Trailer parts.
Fig 2. Trailer thumb nuts.
Fig 3. Install trailer tongue.
Accessories: TravelTrailer

4. Attach Trailer Axle
Connect the Axles Slip the open ends of the axles over the “T” of the T-piece. Each axle will have a threaded bolt with a thumb nut and a flat washer. Pass the threaded bolts through the holes on the case.

Fig 4. Connect the axles.

5. Add Thumb Nuts
Carefully stand up the case and open it. Inside the case, place one flat washer and one thumb nut over each threaded bolt and tighten them.

Fig. 5 Thumb nuts.

6. Wheel Axels
Remove the clevis pin and bolt from the socket of each end of the axle.

Fig. 6 Axle bolts.
Accessories: TravelTrailer

7. Install the Trailer Wheels

Remove the trailer pin from one axle. Insert the axle bolt through the recessed bearing side of the wheel. Once the bolt is in the wheel; the head of the bolt should be flush with the wheel, it should not stick out. If the bolt head sticks out, the wheel needs to be flipped around to the other side.

8. Insert the Axle and Wheel into the T Piece.

Note, both the T piece and the axle have a small hole in them, you will be lining up these holes and then placing the wheel pin through both holes.

9. Insert the Clevis Pin

Insert the clevis pin through the hole in the axle to secure the wheel. If the clevis pin does not readily slide through the holes, try rotating the bolt 180 degrees to provide better alignment of the holes.
12. Mount Other TravelCase (Tandem)
Lean the stacker unit back and remove the two thumb nuts and washers. Place the other TravelCase on the stacker so that the two threaded studs go into the axle holes in the case. On the inside of the case replace the washers and thumb nuts and tighten securely. The photo also shows how you would access the lower case when touring. The upper case simply pivots back.

Fig. 12 Lower TravelCase access.
Accessories: TravelTrailer

13. Stacker Strap (Tandem)
The supplied nylon strap holds the upper TravelCase in place. Slip the small loop over the trailer tongue and run the strap through the TravelCase pull handle.

Fig. 13 Stacker setup.

14. Connect Trailer Hitch
To attach the trailer hitch to your frame, simply pull the knurled collar on the coupler back while you push the coupler over the nipple on the frame.

Fig. 14 Using your trailer hitch.

15. Ready To Go!
When you release the knurled collar, the coupler should be secure and ready to go. If the knurled collar becomes stiff and does not spring closed, add some light lubricant such as TriFlow or WD-40 to the coupler.

Fig. 15 Trailer hitch connected.
Warranty Information

Bike Friday Guarantee

We at Green Gear Cycling, Inc. (Bike Friday) want you, the customer, to be happy with your new bicycle. For direct orders shipped from the factory if your bike does not meet your expectations, you may return the bicycle to us for a full refund, less all shipping charges and a 15% restocking fee (as of 06-01-18). For bikes ordered through a dealer, we allow the dealer to use their own return policy. This applies to the purchase of new Custom and Stock bicycles. In all cases, the return shipping charges are your responsibility. To take advantage of this guarantee, you must notify our service department (800.777.0258 / service@bikefriday.com) within 30 calendar days of your receipt of your bike of your intent to return the bike, and we must receive it in our possession within 35 calendar days of you taking delivery of the bike. We also accept returns on parts within 30 days as long as the part is unused and undamaged. Processing your refund usually takes 2-6 weeks from the time that we receive back your returned item(s).

Limited Warranty:

As part of the consideration for buyer’s purchase, buyer understands and agrees to the following: Green Gear Cycling warrants your bicycle frameset, including fork purchased from Green Gear Cycling or an authorized Green Gear dealer against defects in workmanship and materials for 10 years. This does not cover paint or powder coat finishes. Green Gear Cycling honors the original manufacturer’s warranty on parts and components against defects in manufacturing. Tubes and tires are sold as-is.

This warranty is expressly limited to the repair or replacement of the defective frame, fork, or defective part at the discretion of Green Gear Cycling. This is the sole remedy of the warranty. This warranty applies only to the original owner and is not transferable.

Claims must be made through Green Gear Cycling or an authorized dealer. Proof of purchase is required. This warranty covers bicycles and components purchased outside of the United States only if purchased through an authorized Green Gear Cycling dealer.

This warranty does not cover normal wear and tear, improper assembly or maintenance, or installation of parts or accessories not originally intended or compatible with the bicycle as sold. Under no circumstance shall Green Gear Cycling be responsible for incidental or consequential damages.

This warranty gives you specific rights, and those rights may vary from place to place. This warranty does not affect the statutory rights of the consumer. The warranty applies to bicycles and parts purchased directly from Green Gear Cycling, Inc., or from its authorized dealers. Except as provided herein, this product is provided “as is” without any additional WARRANTY of any kind, including the WARRANTY OF MERCHANTABILITY and the WARRANTY of FITNESS FOR A PARTICULAR PURPOSE, whether EXPRESSED or IMPLIED.