

# Warranty Information



## Bike Friday® Guarantee

We at Green Gear Cycling, Inc. (Bike Friday) want you, the customer, to be happy with your new bicycle. For direct orders shipped from the factory, if your bike does not meet your expectations, you may return the bicycle to us for a full refund, less all shipping charges and a 15% restocking fee (as of 06-01-18). For bikes ordered through a dealer, we allow the dealer to use their own return policy. This applies to the purchase of new Custom and Stock bicycles. In all cases, the return shipping charges are your responsibility. To take advantage of this guarantee, you must notify our service department (800.777.0258 / [service@bikefriday.com](mailto:service@bikefriday.com)) within 30 calendar days of your receipt of your bike of your intent to return the bike, and we must receive it in our possession within 35 calendar days of you taking delivery of the bike. We also accept returns on parts within 30 days as long as the part is unused and undamaged. Processing your refund usually takes 2-6 weeks from the time that we receive back your returned item(s).

## Limited Warranty:

As part of the consideration for buyer's purchase, buyer understands and agrees to the following: Green Gear Cycling warrants your bicycle frameset, including fork purchased from Green Gear Cycling or an authorized Green Gear dealer against defects in workmanship and materials for 10 years. This does not cover paint or powder coat finishes. Green Gear Cycling honors the original manufacturer's warranty on parts and components against defects in manufacturing. Tubes and tires are sold as-is.

This warranty is expressly limited to the repair or replacement of the defective frame, fork, or defective part at the discretion of Green Gear Cycling. This is the sole remedy of the warranty. This warranty applies only to the original owner and is not transferable.

Claims must be made through Green Gear Cycling or an authorized dealer. Proof of purchase is required. This warranty covers bicycles and components purchased outside of the United States only if purchased through an authorized Green Gear Cycling dealer.

This warranty does not cover normal wear and tear, improper assembly or maintenance, or installation of parts or accessories not originally intended or compatible with the bicycle as sold. Under no circumstance shall Green Gear Cycling be responsible for incidental or consequential damages.

This warranty gives you specific rights, and those rights may vary from place to place. This warranty does not affect the statutory rights of the consumer. The warranty applies to bicycles and parts purchased directly from Green Gear Cycling, Inc., or from its authorized dealers. Except as provided herein, this product is provided "as is" without any additional WARRANTY of any kind, including the WARRANTY OF MERCHANTABILITY and the WARRANTY of FITNESS FOR A PARTICULAR PURPOSE, whether EXPRESSED or IMPLIED.



## Using Your Bike Friday®: pakiT Quick Fold



## Green Gear Cycling®, Inc.

3364 W 11th Ave. Eugene, OR 97402  
800-777-0258 USA & Canada  
+1-541-687-0487 Int'l • +1-541-687-0403 Fax  
[www.bikefriday.com](http://www.bikefriday.com) • [info@bikefriday.com](mailto:info@bikefriday.com)  
9-19-16

## Congratulations!

You have just purchased the finest folding bicycle available today. Your bike has been carefully designed, constructed and refined for your personal use. All of our goods are manufactured in our Eugene, Oregon factory by cyclists who care about high quality bikes and how they can help liberate you, improving your life.

Please take your time reviewing this manual. You will find your new bicycle simple and reliable, able to go with you anywhere!

## If You Need Help . . .

If you need technical assistance with your pakiT or are unclear on the proper operation of your Bike Friday, please call us and a

Service Technician will help you get back on the road. Our toll-free number in the US and Canada is 800-777-0258, international is +1-541-687-0487. You can also email service questions to [service@bikefriday.com](mailto:service@bikefriday.com).

Because we understand the needs of world travelers, we offer 24-hour technical support in emergencies. If necessary, please call our regular number and our answering service can forward you a Service Technician on call.

## Extra Accessories

We also sell an extensive (and growing!) line of bicycle and travel accessories. Whether you are riding the local back roads or venturing into foreign lands we have the gear you need. Call us for info on spare tires & tubes, replacement parts, fenders, racks, bags, or other items to complete your Travel System.

You can also find a YouTube video to see these instructions in action <http://tinyurl.com/zcr83cb>

# Using a Quick Release

## Using Those Nifty Quick Releases

On a cold and snowy day in the 1927 Gran Premio della Vittoria, a tired and numb Tullio Campagnolo struggled with the frozen wing nuts on his rear wheel while trying to change gears. In a moment of frustration and inspiration Campagnolo envisioned the modern quick release. The bicycle world was transformed.

The quick release is one of those simple but great inventions that really makes life better. However, if used incorrectly, you can potentially endanger yourself. Although a reliable and safe product, some people have been injured because they didn't know how to properly use this elegant device. Your Bike Friday OSATA has several of them. If you are not familiar with their operation, PLEASE study these directions carefully. If you are still unclear on their operation, call us or contact your favorite local bike shop before you ride!

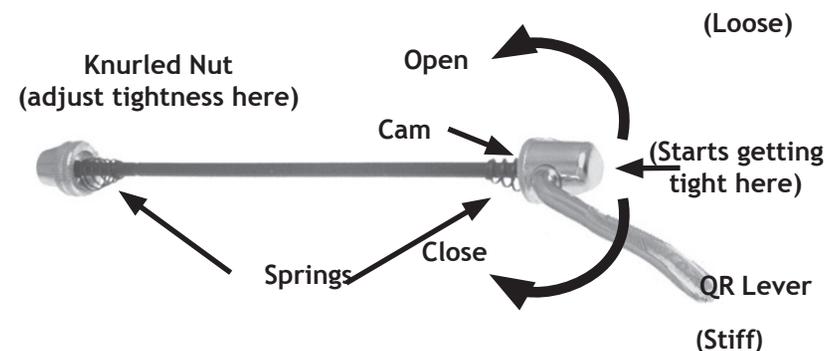
## Quick Release Operation

A quick release is a simple cam with a lever that swings through an arc that is square to the axle. As the lever moves, the cam clamps the wheel to the frame, or secures the frame joint. It is not a wing nut to be rotated around the axle.

The tension on the quick release is controlled by how tight the knurled nut on the other end is set. Only wheel quick releases have the small cone-shaped springs. Note that the small ends of the springs face toward the center of the hub.

## Quick Release Maintenance

We recommend adding a few drops of light oil to the lever where it enters the cap several times per year. This will keep your quick release working smoothly for years.



## Tip

Be sure to keep a light film of grease on any intersecting bike parts. This will help to prevent corrosion, facilitate disassembly, and reduce annoying noises. Areas include seat posts, saddle rails, handlebars, stems, seat masts and frame fork tips. Doing this a couple of times per year during routine maintenance should be enough. Wipe off any excess or visible grease.

Also be sure to lightly grease all bolt threads on your bicycle as you repair or upgrade components. Lubricating your bolts will allow you to adequately tighten the fasteners and keep them from seizing in the future.

**Bicycles are a lot of fun, but they can also hurt you if you don't ride carefully, so please always ride safely!**

- Always wear a helmet.
- Follow the rules of the road, and be courteous. (We all need to represent the best of cycling to the world.)
- Use front and rear lights after dark.
- Dress appropriately for the weather and the season.
- Always carry a spare tube, patch kit, pump and a tool kit.
- Keep your bicycle in good shape.
- Check your tire pressure before every ride.
- Make sure all quick releases are secure!
- Have your bicycle routinely serviced for trouble-free travels.

1. From a standing position, press the rear latch button and lift slightly



(Closeup of rear latch release button)

2. Twist the front wheel backward while swinging the rear wheel underneath. Lower bike to the ground for the next step.



## Quick Fold

3 Undo the quick release latch on the seat mast and slide seat mast down through the post until it stops\*. Tighten quick release again.



4. Undo the quick release latch on the stem riser, push the button, and pull up on the handle bar unit.



## Quick Fold

5. Attach handle bar unit to the main frame with the attachment pin. (see close ups below)



### Unfolding your Bike Friday pakIT

Unfolding your bike into riding condition is just the reverse of these steps. Before you ride your bike again, double-check to make certain that all of the quick releases are secure, and that the alignment pin in the stem is properly engaged to the fork.